



KPMG's Ethics and Integrity Hotline



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KPMG in Qatar



Insight-driven solution



In today's business landscape, fraud risks persist as a substantial challenge. Conventional approaches frequently prove inadequate in effectively **addressing these risks**. Addressing fraud risks demands careful attention and management due to its widespread impact.

The Whistleblower Hotline mechanism stands out as the **most effective** method for fraud detection. We assist clients in utilizing this method to its **fullest potential**.

KPMG's Ethics and Integrity Hotline

Streamlines the process of receiving and handling ethical concerns, whether they come in through online submissions, phone calls, or emails. Our Ethics Hotline solution offers a **range of modules** to suit your specific needs, including a dedicated phone line, an integrated web-based platform, or an on-premises solution. **Here's how it works:**

01

Receiving Cases

Employees can easily report ethical concerns using various channels like web, phone, or email.

02

Centralization and Categorization

All reported cases are gathered in one central location, making it simple to keep track.

03

Assignment

Our platform allows for the quick assignment of cases to your relevant team members for investigation.

04

Reporting and Analysis

User-friendly dashboards and analytics provide vital data and graphics for preparing management reports.

Why Ethics Hotline?

3X Higher

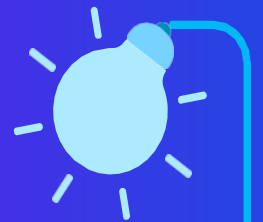
42%* of fraud cases detected by tips, which is nearly **three times higher** than internal audit and management review.

2X higher

Fraud Losses were **two times*** higher at organizations without hotlines.

*Source: ACFE - Report to Nations 2022.

Did you know?



Ethics Hotline:

- Required by the EU Whistleblowing Directive and ISO 37301
- 54%** of Ethics Hotline Programs **administered by third parties.**

**Source: ACFE and IIA - Building a Best-In-Class Whistleblower Hotline Program.

The importance of an ethics hotline for every organization

An ethics hotline acts as a vital channel, empowering employees and third-party associates like distributors and vendors to report concerns anonymously. KPMG's Ethics Center sidesteps the hesitations and obstacles often associated with direct reporting to management, thereby fostering a culture of transparency and accountability.

Benefits of Trusted service Provider administration

Partnering with external organizations for hotline management is the **most effective** approach, as it ensures **anonymity**, expert administration, and **addresses concerns** about retaliation.

KPMG's Ethics Hotline

KPMG's Ethics and Integrity Hotline is **enhanced by** integrating findings from recent researches, such as 'Building a Best-in-Class Whistleblower Hotline Program' conducted by ACFE and IIA.



Cost-efficiency

It's a cost-efficient and most effective way to detect and address fraud and misconduct, underlining management's **commitment to integrity**.



Safety

Anonymity and trusted service provider administration enable employees to voice concerns without **career or relationship fears**.



Integrity and reputation

It helps **protect** the company's reputation by detecting ethical breaches, fraud, and misconduct.

Why KPMG's Ethics and Integrity Hotline?



Expertise

Managed by KPMG's **Forensic Services specialists**.

Services may include **Code of Conduct** drafting, comprehensive **training programs**, and **investigation support**.



Best-in-class case management

Comprehensive platform to handle ethics-related reports.

Allows organizations to easily receive, document, and track cases from **employees or third parties**.

Packages ranging from Basic to Comprehensive **meet with specific needs**.



Advanced reporting and analytics

Enables **confidential reporting** and communication through a **secure and anonymous** channel.

Reporting and analytics features including interactive dashboards showing insights, trends, and metrics.



Customization

Providing customization options to align with different **governance structures and address specific needs**.



Language

Staff fluent in multiple languages, including **Arabic, English and more**.

KPMG forensic services

KPMG's Forensic team helps clients to prevent, detect and respond to allegations of fraud, bribery, corruption, illegal acts, and other ethical breaches.

We have investigated some of the largest and most sensitive cases. We understand these issues and we bring that knowledge to bear at the point matters are reported for the first time.



Learn more today!

For more information on KPMG's Ethics Hotline and its various packages, or to explore how it can benefit your organization, **contact us today for a consultation**.

Get Started Today!

To learn more about the **ECHO tool** and explore how it can benefit your organization, contact us today for a **demo**.



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